
ITIL (4) questions and answers 100% correct

Which process is responsible for sourcing and delivering components of requested standard services?

- A. Request fulfillment
 - B. Service portfolio management
 - C. Service desk
 - D. IT finance - correct answers
- Correct Answer: A

Which of the following is the best definition of service management?

- A. The ability to keep services highly available to meet the business needs
 - B. A set of specialized organizational capabilities for providing value to customers in the form of services
 - C. A complete set of all the documentation required to deliver world class services to customers
 - D. An internationally recognized methodology to provide valuable services to customers - correct answers
- Correct Answer: B

Which of the following CANNOT be provided by a tool?

- A. Knowledge
 - B. Information
 - C. Wisdom
 - D. Data - correct answers
- C

Which one of the following is the purpose of service level management?

- A. To carry out the service operations activities needed to support current IT services
 - B. To ensure that sufficient capacity is provided to deliver the agreed performance of services
 - C. To create and populate a service catalogue
 - D. To ensure that an agreed level of IT service is provided for all current IT services - correct answers
- D

What is a RACI model used for?

- A. Performance analysis
 - B. Recording configuration items
 - C. Monitoring services
 - D. Defining roles and responsibilities - correct answers
- D

Itil Service Design Questions Answers

JG Myers



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Itil Service Design Questions Answers : Bestsellers in 2023 The year 2023 has witnessed a remarkable surge in literary brilliance, with numerous engrossing novels captivating the hearts of readers worldwide. Lets delve into the realm of bestselling books, exploring the captivating narratives that have charmed audiences this year. Itil Service Design Questions Answers : Colleen Hoover's "It Ends with Us" This heartfelt tale of love, loss, and resilience has captivated readers with its raw and emotional exploration of domestic abuse. Hoover masterfully weaves a story of hope and healing, reminding us that even in the darkest of times, the human spirit can triumph. Itil Service Design Questions Answers : Taylor Jenkins Reids "The Seven Husbands of Evelyn Hugo" This intriguing historical fiction novel unravels the life of Evelyn Hugo, a Hollywood icon who defies expectations and societal norms to pursue her dreams. Reids compelling storytelling and compelling characters transport readers to a bygone era, immersing them in a world of glamour, ambition, and self-discovery. Discover the Magic : Delia Owens "Where the Crawdads Sing" This mesmerizing coming-of-age story follows Kya Clark, a young woman who grows up alone in the marshes of North Carolina. Owens crafts a tale of resilience, survival, and the transformative power of nature, captivating readers with its evocative prose and mesmerizing setting. These top-selling novels represent just a fraction of the literary treasures that have emerged in 2023. Whether you seek tales of romance, adventure, or personal growth, the world of literature offers an abundance of compelling stories waiting to be discovered. The novel begins with Richard Papan, a bright but troubled young man, arriving at Hampden College. Richard is immediately drawn to the group of students who call themselves the Classics Club. The club is led by Henry Winter, a brilliant and charismatic young man. Henry is obsessed with Greek mythology and philosophy, and he quickly draws Richard into his world. The other members of the Classics Club are equally as fascinating. Bunny Corcoran is a wealthy and spoiled young man who is always looking for a good time. Charles Tavis is a quiet and reserved young man who is deeply in love with Henry. Camilla Macaulay is a beautiful and intelligent young woman who is drawn to the power and danger of the Classics Club. The students are all deeply in love with Morrow, and they are willing to do anything to please him. Morrow is a complex and mysterious figure, and he seems to be manipulating the students for his own purposes. As the students become more involved with Morrow, they begin to commit increasingly dangerous acts. The Secret History is a brilliant and thrilling novel that will keep you wondering until the very end. The novel is a warning tale about the dangers of obsession and the power of evil.

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