



Example Assessment Centre Score Sheet

Name.....

Overall

Score.....

| | Individual Exercise | Role Play | Interview | Critical Thinking Test | Business Decision Test | Overall |
|-----------------------------------|---------------------|-----------|-----------|------------------------|------------------------|---------|
| Leadership | | | | | | |
| Customer Focus | | | | | | |
| Commercial Awareness | | | | | | |
| Problem Solving & Decision Making | | | | | | |
| Communication & Influence | | | | | | |
| Initiative & Drive | | | | | | |

Call Center Assessment Test Answers

ML Morrison



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