

# PHONE USER GUIDE – Yealink T33G

## Placing a Call

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- Lift handset, press  or press 
- Dial a number, extension or press a speed dial

## Answering a Call

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- Lift handset **OR**
- Press  or 

## Hold

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- While on a call, press **Hold**

## Retrieving a Held Call

- Press **Reverse** to retrieve the call

## Redial

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- Press  twice to redial the last number
- Press  once to get to the placed calls list

## Do Not Disturb

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- Press **DND**

## Turning Off DND

- Press **DND** Again

## Park

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- While on a call, press **ooo**
- Press **Park**

## Retrieving a Held Call

- To retrieve the Parked Call, Dial the extension that it was parked at

## Conference Calls

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- While on a call, press **Conf**
- Dial number or press a speed dial
- Press **Conf** again and all parties will be connected

## Transferring a Call

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### Blind Transfer

- While on a call, press **Trans**
- Dial number or press a speed dial
- Hang up to complete the transfer

### Consult Transfer

- press **Trans**
- Dial number or press a speed dial
- Talk to the person
- Hang up to complete the transfer

### Transfer to Voicemail

- press **Trans**
- Dial \*+extension
- Hang up

## Audio Control

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- Press  to Change the ringer volume while your phone is on the hook.
- Pick up the handset and Press  to Change the volume of the handset
- Press  then Press  to Change the volume of the Speaker phone
- Press  then Press  to Change the volume of the headset

## Message Waiting Light

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Located in the Upper Right Corner of phone, New voicemails will light this up red

## Forwarding Calls

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- Press **Menu**
- Select **Features**
- Choose **Call Forwarding**
- Choose the type of forwarding:
  - **Always Forward**- All calls forward all the time
  - **Busy forward**- Only forwards when line is in use
  - **No Answer Forward**- Calls are forwarded if not answered
- Turn the forwarding on
- Type in a number to forward to
- Press **Save**

## Turning off Call Forwarding

- Press **Menu**
- Select **Features**
- Choose **Call Forwarding**
- Choose the type of Forwarding
- Select **Off**

## Ringtones

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- Press **Menu**
- Select **Basic**
- Select **Sound**
- Choose **Ring tones**
- Choose **Common**
- Choose the tone you want
- Select **Save**

## Call History

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- Press **History**
- Scroll through the list
- Select an entry
- Select the Person to call back or press options to get call detail such as duration, add to Contact's, edit info, block list contact, or Delete

# Smartphone Troubleshooting Manual Reference

**L Towne**



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