

## Business of IT – Applications (ITIL v4) Study Guide

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### ■ OVERVIEW:

- **Introduce:** a holistic approach to service management and focus on end-to-end service management from demand to value.
- **Describes:** an operating model for the delivery of tech-enabled products and services.
- **Reflects:** recent trends in software development and IT operations.
- **Includes:** advice on how to apply philosophies such as DevOps, Agile, Lean within service management.
- **ITIL 4 Components:**
  - Four dimensions model
  - Service value system (SVS)
- **Management Practices:**
  - General management practices
  - Service management practices
  - Technical management practices
- **ITIL Service Value System (SVS):** Describes how components and activities of organization interact to create value through IT-service

--//40 questions are on the exam. 40 questions are covered in this study guide. All information on this study guide has been pulled from WGU's official live cohorts. Good luck! //--

# Itil Foundations Study Guide

**Anthony S. Fauci**



## **Itil Foundations Study Guide:**

## Reviewing **Itil Foundations Study Guide**: Unlocking the Spellbinding Force of Linguistics

In a fast-paced world fueled by information and interconnectivity, the spellbinding force of linguistics has acquired newfound prominence. Its capacity to evoke emotions, stimulate contemplation, and stimulate metamorphosis is truly astonishing. Within the pages of "**Itil Foundations Study Guide**," an enthralling opus penned by a highly acclaimed wordsmith, readers attempt an immersive expedition to unravel the intricate significance of language and its indelible imprint on our lives. Throughout this assessment, we shall delve in to the book is central motifs, appraise its distinctive narrative style, and gauge its overarching influence on the minds of its readers.

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