

Top 50 Desktop Support

Interview Questions



Windows Desktop Support Interview Questions And Answers

Jianjun Gao



Windows Desktop Support Interview Questions And Answers:

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and answer suitable for job hunter and people who stuck in technical interview I have divided this book as below Active Directory Domain Workgroup Domain controller OU how to reset password create user account RSAT tool ect Network IP address DNS DHCP Proxy server NAT router switch Firewall Antivirus VPN Network printer OSI model ports number TCP IP etc Outlook and backup How to configure outlook OST file PST file Archiving and outlook tool etc ITIL and Ticketing system ITIL service request incident problem Workaround SLA and Ticketing System including Real life scenario Troubleshooting Strategies to Troubleshoot issue Network issue hardware issue software issue security issue ect Supporting Mac OS installing Mac Apple tools Time machine how to reset password boot to windows etc Integration Mac with Windows Domain Join Mac to AD Sharing files Configure Exchange mail etc Mac OS Management MDM Apple profile Manager Apple Remote Desktop Deploying Mac on Enterprise etc Troubleshooting Mac OS Slowness issue Startup issue Login issue etc This book for Beginner who looking for Tier one IT support Desktop Support Mac support people who want to expand their IT knowledge Anyone who is going to face IT Support interview This book for the following jobs interview IT support Mac support Service Desk Desktop Support Technical support specialist IT support analyst Service Desk *Ace the IT Interview* Paula Moreira,2008-01-01 Proven strategies for getting hired as an IT professional This practical guide for developing winning interviewing skills has been fully updated and revised to focus on today s most sought after IT jobs Go behind the scenes of the IT interview process and get inside the mind of potential employers You ll find out how to make a great first impression and stand out from the competition *Ace the IT Interview* features hundreds of questions that are likely to come up on your next technical interview along with key points to include in your answers so you can practice your responses based on your strengths and experience Present yourself as a truly valuable IT professional and get a great job with help from this real world guide Understand the hiring manager s perspective Create a first rate resume that highlights your skills Get past gatekeepers and get the interviews you want Make a great first impression and stand out in the crowd Master sticky questions about your work history Prepare for different types of interview settings including telephone and video conference interviews Ask intelligent relevant questions *Ace the interview follow up* Evaluate your offers negotiate salary and close the deal *Ace the Technical Interview* Michael F. Rothstein,1998 How do you make a bestselling book on computer careers even better By adding brand new data on Year 2000 Y2K jobs plus fully updated information the newest releases of Java Visual Basic UNIX PowerBuilder Oracle and other areas of expertise Here is information on how to impress employers in any computer job search situation **Ace the Technical Interview** Michael Rothstein,Daniel Rothstein,2000-11-17 Land the job you want with this computer career guide packed with interviewing techniques and thousands of answers to the toughest interview questions Updated to cover new technologies for online jobs SAP Linux Java servlets and much more Get the competitive edge in today s job market with this best selling book **Windows Developer's Journal** ,1999 *Ace the IT Job Interview!* Paula Moreira,2002 Land the IT job of your dreams with help from this insider guide You ll discover valuable

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