

# Operations Management

## Chapter 3: Supply Chain Management

### Chapter Objectives

- Introduce the concept of a firm's supply chain and show how it has evolved over time to its present status.
- Identify the different types of supply chains and their characteristics.
- Present alternative supply chain strategies that are linked to the types of products sold and the processes used to make them.
- Describe how the bullwhip effect can cause significant demand fluctuations in a supply chain.
- Identify current trends that are affecting supply chains.
- Present the requirements necessary for a successful supply chain.

# Operations Management Chapter 3 Solutions

**Norman Gaither**



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