

CASE STUDY 11. FICTITIOUS MAINTENANCE AND WHISTLEBLOWER HOTLINE

COMPANY BACKGROUND

A Chilean company provides ambulance emergency services. It has annual revenues of \$80 million with over 700 ambulances and 3,000 employees.

FINDINGS

Repairs and spare parts represented one of the principal costs of the operation of the ambulances. The company used a software application to control the maintenance and repairs, by means of which each vehicle is assigned a unique number to which all repairs and costs are charged. Each part taken from the warehouse had to be charged to a specific ambulance. Where this was not the case, the written authorization of the Spare Parts Warehouse Manager was required.

Internal Audit used to perform periodic physical cycle counts with the objective of verifying the inventory balances. The results of these cycle counts were satisfactory in that the physical balances always coincided with the system.

Even though the cycle counts did not present any variations, a group of mechanics decided to repeat the same repair work on the same vehicle a number of times in the same year. This was done by means of collusion between the drivers and the mechanics whereby the drivers would request a fictitious service or mechanical repair work in order to ensure that the corresponding spare part was requested from the warehouse. This was performed successfully as the Company did not have a mechanism in place to check the reasonableness of the work performed. The drivers would subsequently sell the spare parts in the black market and share the proceeds with the mechanics. The situation was discovered as a result of a whistleblower who filed an anonymous report via the Company's hotline.



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Case Studies in Not-for-Profit Accounting and Auditing William Wagner, 2018-04-24 Gain hands on experience with case studies designed to simulate real world scenarios and common problems in today's not for profit environment This book goes beyond the theory and will show you how to navigate the key issues that arise in not for profit accounting and auditing

Mastering IT auditing Cybellium, 2023-09-26 Unlocking the Secrets of Effective IT Auditing In a rapidly evolving technological landscape the role of IT auditing has never been more crucial As organizations increasingly rely on complex digital systems to drive their operations the need for robust IT audit practices has become paramount Welcome to the comprehensive guide that will lead you through the intricate realm of IT auditing Mastering IT Auditing In this illuminating volume readers are invited to embark on a journey that demystifies the intricate world of IT auditing offering insights that transcend traditional approaches As organizations worldwide grapple with data breaches cyber threats and the constant quest for compliance the insights contained within these pages provide a roadmap for auditors IT professionals and decision makers to navigate the challenges of the digital age Key Features of Mastering IT Auditing A Holistic Approach This book transcends the superficiality of a mere checklist diving deep into the concepts and principles that underpin effective IT auditing Readers are equipped with a holistic understanding of the processes risks and controls that shape the IT audit landscape Practical Insights Mastering IT Auditing bridges the gap between theory and practice offering practical insights that can be readily applied in real world scenarios From risk assessment to control evaluation readers will find actionable advice that enhances their auditing methodologies Navigating Compliance Challenges In an age marked by stringent regulations and compliance mandates the book provides readers with a compass to navigate the complex terrain of legal and regulatory requirements It covers a range of frameworks and standards ensuring auditors are well prepared to address the compliance challenges of today and tomorrow Cybersecurity Unveiled With the rising tide of cyber threats understanding the nuances of cybersecurity is imperative This book delves into the intricacies of safeguarding digital assets fortifying readers capabilities to identify vulnerabilities evaluate threats and recommend appropriate security measures Case Studies and Best Practices Through real world case studies and best practices readers gain valuable insights into successful IT audit engagements These stories illuminate the path to effective audits allowing readers to learn from both triumphs and challenges faced by auditors in various industries Future Focused Anticipating the ever evolving nature of technology and business Mastering IT Auditing provides readers with a future focused perspective It explores emerging technologies trends and risks empowering auditors to stay ahead of the curve in an era of digital transformation Expert Contributors Curated by a team of seasoned IT auditing professionals this book brings together diverse perspectives and decades of collective experience Each chapter is a testament to the expertise and insights of individuals who have navigated the complex landscape of IT auditing Who Should Read This Book Mastering IT Auditing caters to a diverse audience with a shared

interest in IT auditing cybersecurity and risk management Whether you re an aspiring IT auditor an experienced professional seeking to refine your skills or a decision maker responsible for ensuring organizational compliance this book offers a wealth of knowledge that is both accessible and enriching

Nuclear Auditing Handbook Charles H. Moseley, Karen M. Douglas, Norman P. Moreau, 2021-09-01 Initially developed as a tool for training lead auditors of nuclear quality systems the Nuclear Auditing Handbook has also been used as a reference by quality managers who plan quality system audits It provides detailed material in such aspects as the development administration planning preparation performance and reporting of quality system audits in energy related fields ASQ s Nuclear Committee of the Energy and Environment Division gathered a team of highly seasoned experts in the nuclear auditing field to expand this new edition s content and bring it current to modern day best practices and standards This book introduces updated information about requirements and standards including the 2019 editions of the American Society of Mechanical Engineers ASME NQA 1 Quality Assurance Program Requirements for Nuclear Facility Applications and ASME BPVC Sections I IV and VIII Divisions 1 and 2 The authors and editors have also added helpful tools to aid nuclear auditors including case studies suitable for training auditors blank forms for convenient use and samples of completed forms

Quality Systems Auditor Training Handbook ,1986

Considering Fraud in a Financial Statement Audit Michael J. Ramos, 1997

International Journal of Government Auditing ,1988

Nokia Case Study: How Can Nokia Maintain Its Market Position in the Mature European Market? Anonym, 2008-02 Seminar paper from the year 2006 in the subject Business economics Marketing Corporate Communication CRM Market Research Social Media grade 1 5 Trinity College Dublin 27 entries in the bibliography language English abstract This report gives an overview on what is happening on the mobile phone market today and analyses Nokia s market position in the mature European market This report includes a brief introduction to Nokia followed by an environmental analysis SWOT analysis and trend analysis of the company Half way through the report you can find information about consumer behaviour brand profile and segmentation At the end this report introduces the main competitors and analyzes the competitive market Finally we try to make a conclusion of the topics discussed and attempt to give some possible answers to the question at hand

The Lakeside Company : Case Studies in Auditing. Solutions Manual Hoyle, Joe Ben, W. Morley Lemon, Trussel, John, Melanie E. (Melanie Elizabeth) Russell, 1997

The Journal of Accounting Case Research ,1999

Auditing Donald H. Taylor, G. William Glezen, 1985

Auditing & Assurance Services Timothy J. Louwers, David Sinason, 2006-03-20 As a result of recent audit scandals such as Enron and Worldcom several new auditing standards have been enacted making currency one of the most important issues in this market Upon publication this text will be the most up to date auditing text on the market It s been written so that it is current with all issues inherent in accounting and auditing practice particularly in public accounting firms including coverage of the creation of the Public Companies Accounting Oversight Board the passage of the Sarbanes Oxley Act and all of the major

pronouncements issued by the AICPA through Summer 2005 The Louwers text is also a leader in fraud coverage and is accompanied by the Apollo Shoes Casebook the only standalone FRAUD audit case on the market available at the book's Online Learning Center The text is also designed to provide flexibility for instructors the twelve chapters focus on the auditing process while the eight modules provide additional topics that can be taught at the instructor's discretion without interrupting the flow of the text

Waste Management at the Construction Site Joseph Laquatra,2002 Audit and Control of Information Systems Frederick Gallegos,A. Faye Borthick,1987 **The Concise Guide to Auditing Standards and Guidelines** Roy Dodge,1990 **Auditing Software Development** S. Rao Vallabhaneni,1990-05-07 Provides how to guidance for the practicing and novice auditor for software application development projects It suggests audit approaches and procedures for effective use by auditors and others and provides adequate coverage of the data processing environment to supplement the auditor's knowledge of data processing and auditing Includes 15 real world case studies in auditing applications software development and conversion projects Also useful as a reference source for establishing quality assurance standards guidelines and procedures to be followed during software development **Case Studies in Auditing** Kenneth Thomas Trotman,1995 A text for undergraduate students in auditing A teaching tool with a self learning approach which provides a collection of practical and illustrative audit case studies some with worked solutions covering a wide range of audit topics Includes many difficult cases suitable for more advanced students as well as questions from past examination papers

The Price Waterhouse Review ,1969 *Strategic Management* Thomas L. Wheelen,J. David Hunger,1984

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Table of Contents Audit Case Study And Solutions

1. Understanding the eBook Audit Case Study And Solutions
 - The Rise of Digital Reading Audit Case Study And Solutions
 - Advantages of eBooks Over Traditional Books
2. Identifying Audit Case Study And Solutions
 - Exploring Different Genres
 - Considering Fiction vs. Non-Fiction
 - Determining Your Reading Goals
3. Choosing the Right eBook Platform
 - Popular eBook Platforms
 - Features to Look for in an Audit Case Study And Solutions
 - User-Friendly Interface
4. Exploring eBook Recommendations from Audit Case Study And Solutions
 - Personalized Recommendations

- Audit Case Study And Solutions User Reviews and Ratings
- Audit Case Study And Solutions and Bestseller Lists
- 5. Accessing Audit Case Study And Solutions Free and Paid eBooks
 - Audit Case Study And Solutions Public Domain eBooks
 - Audit Case Study And Solutions eBook Subscription Services
 - Audit Case Study And Solutions Budget-Friendly Options
- 6. Navigating Audit Case Study And Solutions eBook Formats
 - ePub, PDF, MOBI, and More
 - Audit Case Study And Solutions Compatibility with Devices
 - Audit Case Study And Solutions Enhanced eBook Features
- 7. Enhancing Your Reading Experience
 - Adjustable Fonts and Text Sizes of Audit Case Study And Solutions
 - Highlighting and Note-Taking Audit Case Study And Solutions
 - Interactive Elements Audit Case Study And Solutions
- 8. Staying Engaged with Audit Case Study And Solutions
 - Joining Online Reading Communities
 - Participating in Virtual Book Clubs
 - Following Authors and Publishers Audit Case Study And Solutions
- 9. Balancing eBooks and Physical Books Audit Case Study And Solutions
 - Benefits of a Digital Library
 - Creating a Diverse Reading Collection Audit Case Study And Solutions
- 10. Overcoming Reading Challenges
 - Dealing with Digital Eye Strain
 - Minimizing Distractions
 - Managing Screen Time
- 11. Cultivating a Reading Routine Audit Case Study And Solutions
 - Setting Reading Goals Audit Case Study And Solutions
 - Carving Out Dedicated Reading Time
- 12. Sourcing Reliable Information of Audit Case Study And Solutions
 - Fact-Checking eBook Content of Audit Case Study And Solutions

- Distinguishing Credible Sources
- 13. Promoting Lifelong Learning
 - Utilizing eBooks for Skill Development
 - Exploring Educational eBooks
- 14. Embracing eBook Trends
 - Integration of Multimedia Elements
 - Interactive and Gamified eBooks

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