

BUSINESS COMMUNICATION

CHAPTER 5: PROVIDE EFFECTIVE WRITTEN AND VERBAL
COMMUNICATION SUPPORT TO INTERNAL AND EXTERNAL
BUSINESS REQUIREMENTS

NEHA MUNGAL

CHAPTER OUTCOMES

- Explain the difference between internal and external written communication support in business requirements
- Explain how to provide written communication support to an internal audience
- Explain how to provide written communication support to an external audience
- Explain key factors of delivering verbal communication support to business

Business Communication Chapter 5

Julia Schneider



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