

Quality Management Quiz

You are a project manager and your manager wants to meet with you to evaluate your project's performance in order to see how it is meeting the quality standards supplied by the company. In what process is your boss engaged?

- A. Total Quality Management
- B. Control Quality
- C. Plan Quality management
- D. Manage quality - correct answer

If you were using a fishbone diagram to determine root causes of problems, you would be involved in:

- A. Perform quality inspection
- B. Perform quality prevention
- C. Control quality
- D. Perform Quality audits - correct answer

Plan Quality Management includes all of the following outputs EXCEPT:

- A. Quality management plan
- B. Accepted deliverables
- C. Quality metrics
- D. Project management plan updates - correct answer

In a control chart, the mean represented as a horizontal line. This represents:

- A. The average of the control limits
- B. The average of all data points
- C. The average of all data points within control limits
- D. A means of identifying assignable cause - correct answer

Quality Quiz Questions And Answers

Raffaela Di Napoli



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