

# CASE STUDY 1. FREIGHT OVERCHARGING

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## COMPANY BACKGROUND

Argentinian subsidiary of a German parent manufactures and distributes industrial machinery products with annual revenues of \$84 million.

## FINDINGS

Operations had requested that Internal Audit make a detailed review of Transport charges.

Internal Audit performed a detailed review of the Company's database including an analysis of the charges paid with deal by customer, volume and route of the machinery which was transported. The review resulted in the discovery of significant variations in the expenses incurred by the Company in freight. The review revealed the following:

- The excessive amount of kilometers charged. The freight supplier was billing distances in accordance with a pre-determined table. The amounts charged per kilometer and distance coincided with the table. Company personnel satisfactorily reconciled vendor invoices with the amount of kilometers charged as per the table. Internal Audit checked the distances with amounts as per guidelines issued by the government. These revealed distances as per the table far in excess of those set out in the governmental guidelines. For example, the driving distance according to the table for the journey from Buenos Aires to Rosario was 645 km, whereas the actual distance was 298km, a difference which represented an overcharge of 116%.
- The freight vendor was charging for additional routes. For example, the vendor had 2 deliveries on the route which started at point A and had drop-offs at points B and C, but he charged the full routes from A to B and A to C, even though he had made only one trip. This was in violation of the contractual agreement between the vendor and the Company.
- The vendor was charging round trips, even though the vehicles returned empty, also in violation of the agreement between the vendor and the Company.

# Internal Audit Example Case Studies

**American Gas Association**



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**Internal Audit** David Coderre,2009-01-12 Internal Audit Efficiency Through Automation teaches state of the art computer aided audit techniques with practical guidelines on how to get much needed data overcome organizational roadblocks build data analysis skills as well as address Continuous Auditing issues Chapter 1 CAATTs History Chapter 2 Audit Technology Chapter 3 Continuous Auditing Chapter 4 CAATTs Benefits and Opportunities Chapter 5 CAATTs for Broader Scoped Audits Chapter 6 Data Access and Testing Chapter 7 Developing CAATT Capabilities Chapter 8 Challenges for Audit **The Effectiveness of Internal Audit in Central Government** Great Britain. National Audit Office,2012 This report examines the effectiveness of internal audit in central government covering both main departments and their associated arm s length bodies Government is not getting the most out of the 70 million it spends on internal audit because the service does not always focus on the right issues and it is often not of sufficient quality to be useful in decision making 84 per cent of respondents to an NAO consultation considered internal audit added some or substantial value to their organisation but had concerns over the current depth of insight relevance and underlying execution of internal audit work Many key stakeholders believe that internal audit work is not sufficiently tailored to be relevant to the different issues facing individual organisations Treasury guidance on what internal audit should deliver is not sufficiently specific and there is little consistency in the application of standards Variations in quality and coverage mean that the NAO often cannot take assurance from internal audit work There are specific areas where internal audit could be more effective the usefulness and relevance of reports the expertise of staff including expertise on IT based information systems the identification of efficiencies in the organisation and the ability to offer advice to senior management HM Treasury s Internal Audit Transformation Programme is a partial solution to the issues identified by the NAO but needs more detail on what should be expected of an effective internal audit service Nor does the Treasury have an accurate view on the costs of internal audit in government **Certified Internal Auditor (CIA) Exam Prep** Toby Benson,2025-09-23 Are you ready to take your internal auditing career to the next level and achieve a globally recognized certification The Certified Internal Auditor CIA designation is the gold standard for internal auditors demonstrating your expertise professionalism and commitment to excellence Whether you are preparing for your first CIA exam or seeking a comprehensive review to solidify your knowledge this study guide is your ultimate companion for success This CIA Exam Exam Prep provides a structured authoritative and easy to follow roadmap covering all three parts of the exam From the foundations of internal auditing and professional ethics to governance risk management control and business acumen this guide ensures that you understand both the theory and practical applications of internal audit You will gain insights into audit planning engagement management risk assessment audit evidence and IT controls including the latest developments in cybersecurity and data analytics critical areas that today s auditors must master Designed for professionals seeking efficiency and effectiveness in their exam preparation this guide includes Comprehensive coverage of

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*Cutting Edge Internal Auditing* Jeffrey Ridley, 2008-04-30 *Cutting Edge Internal Auditing* provides guidance and knowledge for every internal auditor encouraging each to pioneer new ground in the development of their professional practices in all risk management control and governance processes Serving as an excellent reference guide that develops a pattern of internal auditing now and for the future this book explores the concept of cutting edge internal auditing as an imaginative adventure demonstrating how this has influenced and will continue to influence the development of professionalism in internal auditing Built on the foundations of Jeffrey Ridley's extensive internal auditing experience across the public and private sectors the author uses his articles and research to explore and develop the motivations goals and categories of innovation in internal auditing today It develops and brings up to date an imaginative internal auditing model created and used by the author in the early 1980s drawing on research and guidance by The Institute of Internal Auditors Inc its Research Foundation and the Institute of Internal Auditors UK and Ireland Each chapter stands alone by focusing on an individual internal auditing theme considered from both the perspective of internal auditing and its customers to suggest an appropriate vision as a goal for every internal audit activity Each chapter also includes self assessment questions to challenge the readers understanding of its messages Companion website contains some of the author's training slides and seventy case studies many written by leading internal audit practitioners this book creates a vision for future cutting edge internal auditing

*The Past, Present, and Future of Accountancy Education and Professions* Dorata, Nina T., Jones, Richard C., Mensche, Jennifer, Ulrich, Mark M., 2023-06-19 Accountancy provides a significant role and impact on the public and private sectors through its various disciplines and specialties Trust in human and technological interactions is a primary objective of public accounting Accountancy provides the strategic capability to access and interpret organizational performance Therefore because of its

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**The Internal Auditing Handbook** K. H. Spencer Pickett, 2010-09-07  
The first edition of The Internal Auditing Handbook received wide acclaim from readers and became established as one of the definitive publications on internal auditing The second edition was released soon after to reflect the rapid progress of the internal audit profession There have been a number of significant changes in the practice of internal auditing since publication of the second edition and this revised third edition reflects those changes The third edition of The Internal Auditing Handbook retains all the detailed material that formed the basis of the second edition and has been updated to reflect the Institute of Internal Auditor s IIA International Standards for the Professional Practice of Internal Auditing Each chapter has a section on new developments to reflect changes that have occurred over the last few years The key role of auditors in reviewing corporate governance and risk management is discussed in conjunction with the elevation of the status of the chief audit executive and heightened expectations from boards and audit committees Another new feature is a series of multi choice questions that have been developed and included at the end of each chapter This edition of The Internal Auditing Handbook will prove to be an indispensable reference for both new and experienced auditors as well as business managers members of audit committees control and compliance teams and all those who may have an interest in promoting corporate governance

**A Guide to Forensic Accounting Investigation** Thomas W. Golden, Steven L. Skalak, Mona M. Clayton, 2006-03-31  
Today s demanding marketplace expects auditors to take responsibility for fraud detection and this expectation is buoyed by such legislation as the Sarbanes Oxley Act and the Auditing Standard SAS99 which requires increased performance on the part of the auditor to find material financial statement fraud Written by three of the best forensic accountants and auditors Thomas W Golden Steven L Skalak and Mona M Clayton The Auditor s Guide to Forensic Accounting Investigation explores exactly what assurances auditors should provide and suggests alternatives to giving the capital markets more of what they are requiring greater assurances that the financial statements they rely upon for investment decisions are free of material error including fraud It reveals the surprising complexity of fraud deterrence detection and investigation and offers a step by step approach to understanding that complexity From basic techniques to intricate tests and technologies The Auditor s Guide to Forensic Accounting Investigation is a rich multifaceted and

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