

6 common technical support interview questions



1. What is one of the latest computer processors (CPUs)?
2. Which desktop operating systems are you familiar with?
3. What is the average call period while dealing with customers?
4. Name the different hardware components of a desktop computer or laptop.
5. What is BIOS?
6. Explain what the Blue Screen of Death means and ways you can fix it.



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Help Desk Support Engineer Interview Questions

Lei Shi



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